

## Lehigh Public Library 2024 Community Survey Answers

1. Do you use the Library?

- 16 Yes
- 2 No
- 1 No Answer

2. Why don't you use the library?

- Hard to get there during open hours
- Don't think about it very often
- Lazy and cannot
- Mostly read digital E-books on Kindle Device

3. Why do you visit the Library?

12 books	6 copier/printer
7 Periodicals	4 wireless
7 DVDs	8 computers
0 audiobooks	3 Study
0 Games/Puzzles	1 No Answer
9 events	4 Other

- e-books
- As an area for personal work.
- History research of the area

4. Are there other services you would like the library to provide?

- NA
- Movie night in the summer either at the ballpark or on the river by the boat ramp. And a float in the River Day's parade
- No
- Curbside pickup of books would be nice in the winter
- Not Really
- None

- Can't really answer this question, since I am not sure of what is offered already.
- No
- Book Clubs
- Book recommendations
- Used book exchange shelf - Self donated to share by community members.

5. What day during the week works best for you to visit the library?

14 Monday	14 Friday
10 Tuesday	10 Saturday
12 Wednesday	3 Sunday
9 Thursday	1 No Answer

5. What time of day is most convenient for you?

6 Morning	7 Evening
15 Afternoon	1 No Answer

6. How useful do you find our electronic resources?

10 Extremely	1 Not at all
4 Somewhat	4 No Answer

- I haven't used them
- Have not utilized yet

7. How do you find out about the library's programs and services?

2 Channel 2	4 Website
3 Flyers in Library	6 Fliers in Town
6 Facebook	7 Friends
7 Library staff	1 No Answer

2 Other

- My daughter sees on Social Media occasionally and will tell me
- City Clerk

8. What are your preferences for attending programs?

Weekday	Saturday
3 Mornings	5 Mornings
9 Afternoons	9 Afternoons
11 Evenings	5 Evenings
4 No Answer	6 No Answer

9. Programming topics that interest you

10 Local History	1 Fine Arts
8 Gardening	3 Health Issues
2 Music	6 Birding/Nature
4 Community Action	9 Home Improvement
3 Helping others	3 Theater/Movies
6 Travel	1 Sports
8 Cooking	7 Outdoors
6 Conservation	4 Game Nights
3 Current Events	4 Computers/Tech
8 Crafts	2 Finances
0 Retirement	5 Genealogy
6 Book Club/Author Visits	
9 Fiction	7 Non-Fiction
1 Other	1 No Answer

- Western & Indian History
- Have a movie night with popcorn, or an evening?

10. How can your satisfaction be increased?

- None
- It's OK the way it is
- Larger signage on the bookshelves, especially the Large Print sign for those who look for those books

- New books listed on the library website. Some patrons do not access Facebook. They look at the new books at Walmart or Target; then they check the library website for those books.
- Very happy with the current librarian and programs.
- Maybe a monthly book club meeting.
- It's pretty good now!
- Neutral at this time, because I have not utilized all the library has to offer. (Do we still need "library cards" to check things out?)
- Thanks for providing this survey.
- Great way to increase services and ideas.
- If I didn't have a kindle I'd use it more often to check out books.

#### 11. Additional Comments?

- Erin is doing a great Job and should receive an increase in salary. Her wages are way to low.
- Wish more of the community would get involved.
- I firmly believe that our librarian needs a raise for all of her fine work.
- Knowledge is Power!
- I think the Library Director does a very good job! I think she deserves a raise Thanks for all you are doing!